



Congratulations,

**Jonathan Paul Deane**

For your successful participation in the

## **CUSTOMER SUCCESS EXCELLENCE PROGRAM**

April, 2022

An experiential learning program to turbocharge your existing knowledge, gain practical exposure to new skills and directly contribute to your organization's growth.

### **Top Competencies:**

- Art of Strategic Account Planning
- Product Value prop and Customer Intelligence
- People, Teamwork and Conflict Resolution
- Effective use of Dashboards
- Emotional Intelligence and Mental Wellbeing

**Joybroto Ganguly**

CEO & Founder  
Antwalk

**Srini Reddy**

Global VP, Customer Success  
Cloud4C